

MAKING AN APPOINTMENT WITH A DOCTOR superdec.bg

DZI helps you take care of your health in an easy and timely manner through a set of digital services. One of those is the option to book an appointment via the Superdoc platform.

This is a fast and easy way to find the most suitable healthcare specialist, based on your concerns and your daily schedule. You will receive a confirmation from DZI without the need to reach out to the Healthcare Contact Centre.

STEPS FOR MAKING AN APPOINTMENT VIA SUPERDOC

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Open the Superdoc website www.superdoc.bg

O2 Register yourself

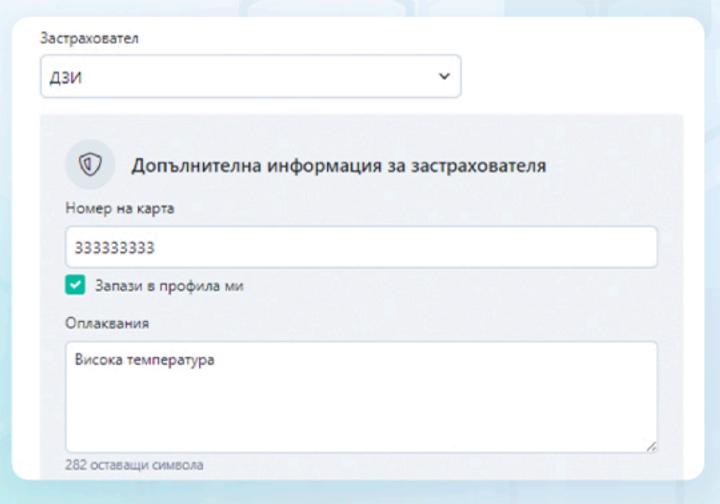
Select a disease profile and a city to view a list of healthcare professionals.

To choose a doctor, suitable for you, there are filters available - the doctor's gender and healthcare specialists, working with the insurer DZI

View the doctor's calendar and book an examination time slot, convenient for you

Select the insurer DZI 07

Enter the number of your health card and describe your concerns, being the reason for your visit to the doctor

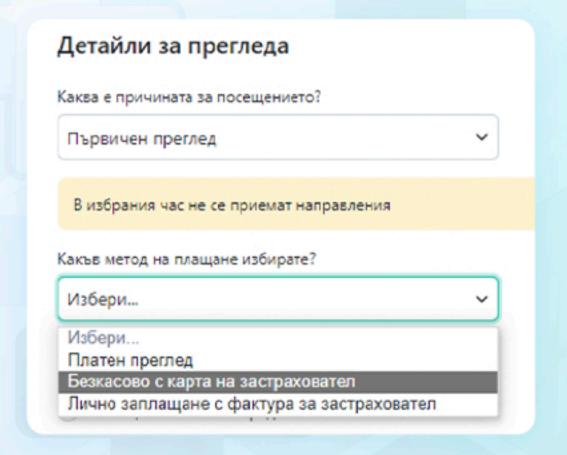


On the examination day you will get a reminder of the made appointment

You will find information about the qualifications and experience of the healthcare specialists, as

well as opinions of other patients, who have visited a particular doctor

In the Choose Payment Method section you should select the Non-cash with an Insurer's Card option



Having booked your examination time slot, it will automatically appear in your Superdoc profile

DZI will confirm your appointment without any need for you to reach out to the Healthcare Contact Centre. Your doctor will also receive information about the approved examination and will be expecting you – there is no need for you to do anything else

After the visit to the doctor you can leave an assessment score, to help other users with their choice