



MAKING AN APPOINTMENT WITH A DOCTOR

superdoc.bg

DZI helps you take care of your health in an easy and timely manner through a set of digital services.

One of those is the option to book an appointment via the Superdoc platform.

This is a fast and easy way to find the most suitable healthcare specialist, based on your concerns and your daily schedule. You will receive a confirmation from DZI without the need to reach out to the Healthcare Contact Centre.



STEPS FOR MAKING AN APPOINTMENT VIA SUPERDOC

Open the Superdoc website
www.superdoc.bg

01

02 Register yourself

Select a disease profile and a city to view a list of healthcare professionals. To choose a doctor, suitable for you, there are filters available - the doctor's gender and healthcare specialists, working with the insurer DZI

03

View the doctor's calendar and book an examination time slot, convenient for you

05

04 You will find information about the qualifications and experience of the healthcare specialists, as well as opinions of other patients, who have visited a particular doctor

06 In the Choose Payment Method section you should select the Non-cash with an Insurer's Card option

06

Select the insurer DZI

07

Enter the number of your health card and describe your concerns, being the reason for your visit to the doctor

08

Застраховател

ДЗИ

Допълнителна информация за застрахователя

Номер на карта

333333333

☒ Запази в профила ми

Оплаквания

Висока температура

282 оставащи символа

Детайли за прегледа

Каква е причината за посещението?

Първичен преглед

В избрания час не се приемат направления

Какъв метод на плащане избирате?

Избери...

Избери...

Платен преглед

Безкасово с карта на застраховател

Лично заплащане с фактура за застраховател

09

Having booked your examination time slot, it will automatically appear in **your Superdoc profile**

10

DZI will confirm your appointment without any need for you to reach out to the Healthcare Contact Centre. Your doctor will also receive information about the approved examination and will be expecting you – there is no need for you to do anything else

11

On the examination day you will get a reminder of the made appointment

12

After the visit to the doctor you can leave an **assessment score**, to help other users with their choice