07/11/2026 15:39:02

https://www.dzi.bg/en/help/general/upon-a-claim-under-goods-in-transit-insurance

Upon a claim under Goods in Transit Insurance

Needed Documents

Required documents upon a registered claim:

1. Damage notification - a form as per Insurer’s template
2. An invoice and/or commercial contract regarding the cargo, specification, packing list, certificates
3. Transportation document original – CMR waybill, bill of lading, air waybill or another
4. Statement of findings of the carrier, depending on the transport type
5. The original of a document evidencing the occurrence, type and size of damage
6. Accident report
7. A Letter of Protest addressed to the carrier
8. Damage recovery costs
9. A Letter of Subrogation - as per Insurer’s template; 10. Transport Request
10. Photographic material

As per the specifics of each particular case DZI may also require other documents, apart from the above stated, by providing the respective arguments in writing.