Upon a claim under Freight Forwarder’s Liability Insurance

Needed Documents

Required documents upon a registered claim:

1. Claim Notification - a form as per Insurer’s template
2. Waybill, bill of lading, air waybill, warehousing document, etc.
3. Freight forwarding contract
4. Accident report
5. Photographic material
6. Claim by the cargo owner
7. Cargo value invoice
8. Packing list
9. Declaration Statement on the existence/lack of cargo insurance
10. Expenditure documents for damage recovery - invoices and/or cost-proving documents
11. All other documents, required under the relevant international conventions and agreements for the respective freight forwarding service
12. A Certificate of a beneficiary’s bank account

Depending on the specifics of each particular case and the type of forwarding service, DZI may also require other documents, apart from the above mentioned, by providing the respective arguments in writing.