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https://www.dzi.bg/en/help/general/upon-a-claim-under-carriers-liability-insurance

Upon a claim under Carrier's Liability Insurance

Needed Documents

Required documents upon a registered claim:

- 1. Claim Notification a form as per Insurer's template
- 2. Transport document CMR waybill, bill of lading
- 3. Transport request
- 4. Explanations from the lorry driver, in writing
- 5. Accident report
- 6. Photographic material
- 7. Claim by the cargo owner
- 8. Cargo invoice
- 9. Packing list
- 10. Declaration Statement on the existence/lack of cargo insurance
- 11. Expenditure documents for damage recovery invoices and/or cost-proving documents
- 12. A certificate of a beneficiary's bank account

As per the specifics of each particular case DZI may also require other documents, apart from the above stated, by providing the respective arguments in writing.