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<https://www.dzi.bg/en/help/general/upon-a-claim-under-carriers-liability-insurance>

Upon a claim under Carrier's Liability Insurance

Needed Documents

Required documents upon a registered claim:

1. Claim Notification - a form as per Insurer's template
2. Transport document - CMR waybill, bill of lading
3. Transport request
4. Explanations from the lorry driver, in writing
5. Accident report
6. Photographic material
7. Claim by the cargo owner
8. Cargo invoice
9. Packing list
10. Declaration Statement on the existence/lack of cargo insurance
11. Expenditure documents for damage recovery - invoices and/or cost-proving documents
12. A certificate of a beneficiary's bank account

As per the specifics of each particular case DZI may also require other documents, apart from the above stated, by providing the respective arguments in writing.