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https://www.dzi.bg/en/help/general/shteta-po-obshta-grajdanska-otgovornost

Upon a claim under General Civil Liability Insurance

Needed Documents

1. Insurance Policy
2. Claim Notification Form
3. Written Claim Request to the Insuree or the Insurer
4. A document, certifying the insured event and the circumstances around its occurrence (Statement of Findings, Police Report, medical document, etc.)
5. A document certifying the sustained damage, its amount and the causal link to the event (invoices, decision of the Disability Assessment Committee, etc.)
6. A document identifying the claimant as a user of an insurance service (a labor contract, an ownership document, a construction contract, etc.)
7. An ownership document for the damaged property
8. A contract for performing an activity
9. Explanations in writing from the person, involved in the event
10. A certificate for a bank account in the claimant’s name

As per the specifics of each particular case DZI may also require other documents, apart from the above stated, by providing the respective arguments in writing.