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https://www.dzi.bg/en/help/general/shteta-po-meditsinski-razhodi-pri-zabolyavane-i-zlopoluka-v-chujbina-s-osiguren-asistans

Upon a claim under Medical Expenses in Case of an Illness or Accident, while Travelling Abroad with Ensured Assistance insurance

Needed Documents

1. Insurance Policy
2. Claim Notification Form
3. Medical documents - originals
4. Cost-proving documents - originals
5. Travel-related documents - copies of airplane tickets /booking confirmation
6. Copy of a Birth Certificate and a Bank Account Statement - in cases when the Insuree is a minor
7. Certificate of Death - for payment of indemnity upon death due to an accident
8. Business trip order - upon insurance for multiple business-related travels
9. Bank Account Certificate

As per the specifics of each particular case DZI may also require other documents, apart from the above stated, by providing the respective arguments in writing.